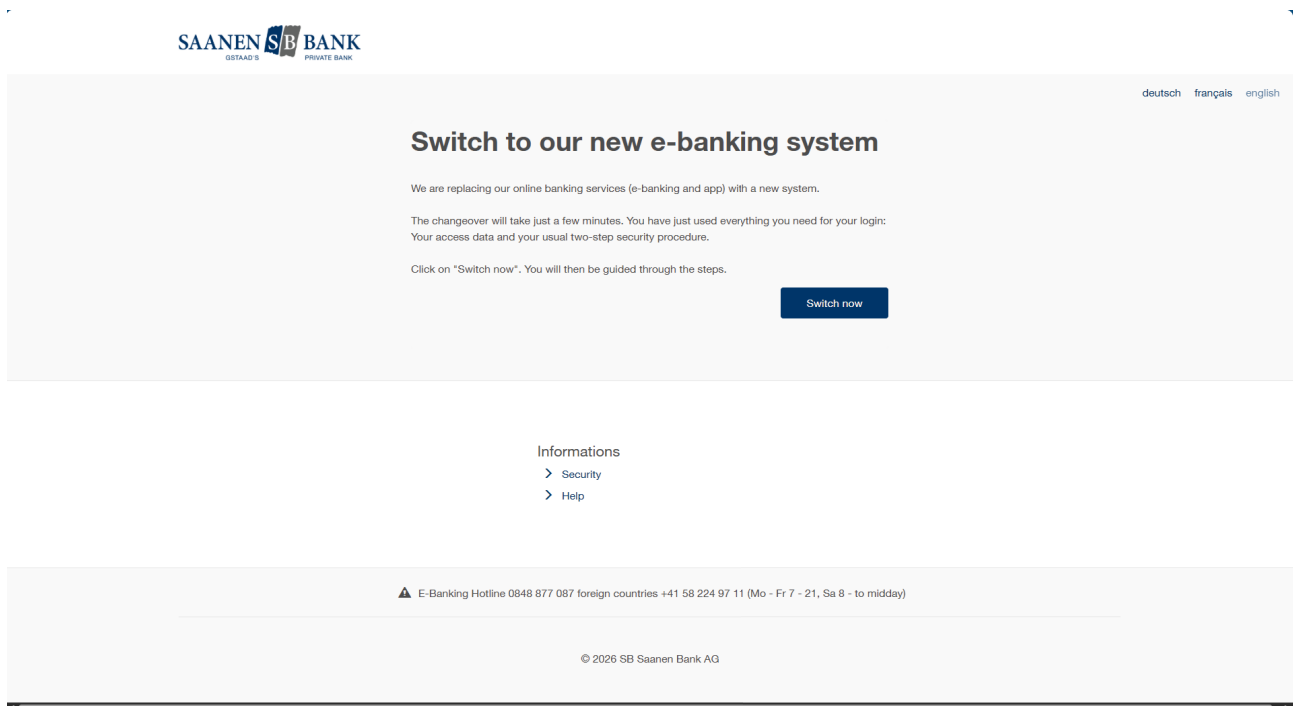


NEW E-BANKING

Starting in March 2026, we will gradually migrate our customers to our new e-banking platform and the new Saanen Bank Mobile App. To activate the new web e-banking platform, please follow the instructions below. The changeover only takes a few minutes. All you need is your existing login details and your usual two-step security procedure. Once the changeover is complete, you can continue to log in to your e-banking as usual via our website. The migration to the new e-banking system will proceed as follows:

1. MIGRATION TO NEW E-BANKING

Once your contract is ready for migration, you will receive the following message after entering your login details and completing two-factor authentication:



Click on the button «**Switch now**»



Note:

For all customers who currently use a hardware token instead of their mobile phone for two-factor authentication, steps 2 to 5 do not apply. You will be prompted directly to set your new password (step 6).

2. DOWNLOAD APP

Download the new «**Saanen Bank Mobile**» app from the Google Play Store (Android) or the Apple App Store (iOS) onto your smartphone.


Going forward, this app will be required to log in to web e-banking on your computer and will serve as mobile banking.


Once the installation on your smartphone is complete, please click on «**Next**».

Install the new app "Saanen Bank Mobile"


Take your smartphone and download the new app "Saanen Bank Mobile" from the App Store or Google Play Store. Install the app on your smartphone - you will need it in future to log into e-banking on your computer.

Apple (iPhone, iPad)







Saanen Bank Mobile




Android



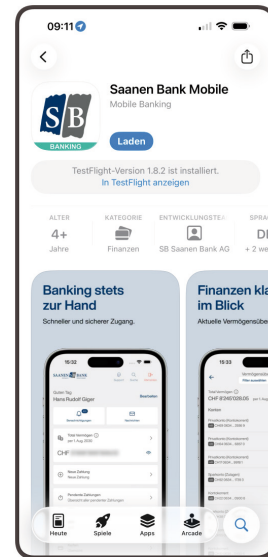


Saanen Bank Mobile



Return to this page and click "**Next**" as soon as the app installation is complete.

Next



3. REGISTRATION SMARTPHONE

The «Saanen Bank Mobile» app now acts as a second layer of security when logging into e-banking. To use this feature, you need to activate your smartphone once.

Please follow the steps below.

4. SAANEN BANK MOBILE APP

Open the previously installed «Saanen Bank Mobile» app on your smartphone to continue with the setup.



5. ACTIVATE YOUR SMARTPHONE

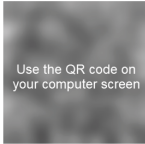
Tap «**Connect e-banking**» in the app and then scan the QR code displayed on your computer.

Registering your smartphone - two-factor authentication

The app "Saanen Bank Mobile" now serves as a second security level for your login to e-banking. To do this, you must activate your smartphone once by following the steps below:

1. Open the downloaded app "Saanen Bank Mobile" on your smartphone.
2. Tap on "**Connect e-banking**" and scan the QR code below".
3. Do not close the browser window on your computer. As soon as your smartphone has been successfully activated, you will automatically be taken to the next step.

*Have you already activated the app "Saanen Bank Mobile" with another e-banking contract? Then first tap on "More options" on the home screen of the app and only then on "Connect e-banking" to add the smartphone to another contract.



Please do not close the browser window on your computer during this process. Once your smartphone has been successfully activated, you will be automatically redirected to the next step.

6. SET NEW PASSWORD

Set a new password that meets the specified security requirements and confirm your entry. You will use this password in future for both the e-banking on your computer and for your mobile banking app.

Note: If your previous password meets the current requirements, you can continue to use it.

7. ACCEPT THE TERMS OF USE

To complete the changeover, all you need to do now is accept the terms of use..

8. SUCCESSFUL CHANGEOVER

The migration to our new e-banking system has been successfully completed. Click on "Continue to e-banking" to go directly to the application and learn about the most important functions in an interactive introduction.

