

# THE MOBILE BANK

## MOBILE BANKING APP

The Mobile Banking app from Saanen Bank turns your smartphone into a mobile bank.

## YOUR MOBILE BANK WHEN ON THE GO

With the Mobile Banking app from Saanen Bank, you can make payments on the go, check your account balance or make use of the practical currency converter. The app is simple to use and offers several benefits. Which makes us the Bank by your side – any time, anywhere.

### Requirements

To enjoy all the benefits of the Mobile Banking app from Saanen Bank, you will need:

- a valid E-Banking agreement with Saanen Bank (activated SMS login and transaction signing);
- an Apple mobile device (iPhone, iPad, iPod touch) with operating system iOS 8 or higher; or
- an Android mobile device (HTC, Samsung, Sony, etc.) with operating system version 6 or higher.

### Don't have an E-Banking agreement yet?

If you do not yet have an E-Banking agreement with Saanen Bank, please contact your client adviser or visit us at one of our branches.

### Installing the app

Installation of the Saanen Bank app is simple and quick.

1. Download the app in the App Store or Google Play Store.



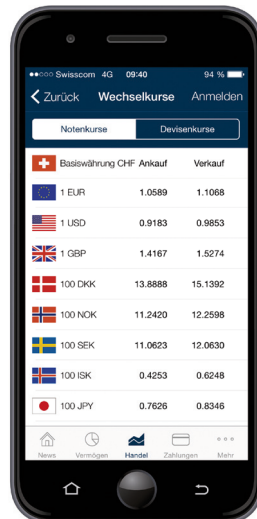
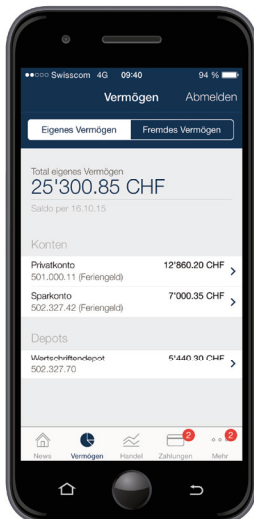
2. Log in to E-Banking and activate your Mobile Banking access. Define your personal Mobile Banking password.
3. Open the app and log in with your agreement number and the mobile password.

Detailed instructions on how to activate the app can be found at [www.saanenbank.ch](http://www.saanenbank.ch)

## YOUR BENEFITS AT A GLANCE

### The Mobile Banking app offers you the following benefits:

- Login via fingerprint and face ID is possible.
- Access to an asset overview which is always up to date.
- Check the account balance and account bookings with details.
- Make payments and account transfers.
- Make stock market trades and call up custody account inventories.
- Call up the current exchange rates (notes/currencies).
- Practical currency converter for trips abroad.
- QR bills and payment slips can be scanned easily.
- You can register and manage several mobile devices.
- Under «Services», you will find all the important Bank details, contact information, telephone numbers to call to block cards and accounts, and an overview of Saanen Bank branches.
- The active cards including details will be shown. Debit cards can be blocked using the “Block card” button.
- Geoblocking: review and amend country settings.
- Set up new standing orders directly through the app, and authorise them later using E-Banking. Amend existing standing orders
- Use the app for conveniently approving payments that have already been entered in E-Banking.
- You can also copy and paste text within the app.



## SECURITY TIPS

**When using Mobile Banking, the same security precautions should be followed as for E-Banking:**

- Keep your password secret and always cover the screen when entering it.
- Secure your mobile device with a code lock so that unauthorised persons cannot access your data.
- Secure your device with updated software to close any security gaps in the operating system.
- Only install apps from official stores (App Store and Google Play Store).
- Install antivirus software and a firewall.
- Only activate Internet, infrared or Bluetooth connections when you need them.
- Only accept connection requests when you know with whom you are communicating.
- Only use encrypted Wi-Fi networks for your data transfers.
- Be careful when opening messages from unknown senders. As with e-mail, malware can be transmitted to mobile devices via MMS.

**Important for your security:**

To make Mobile Banking with the Saanen Bank app even more secure,

- initial payments to new recipients must be approved in E-Banking; and
- transfers abroad can only be entered and processed in E-Banking.