

FIRST LOGIN WITH A NEW E-BANKING CONTRACT

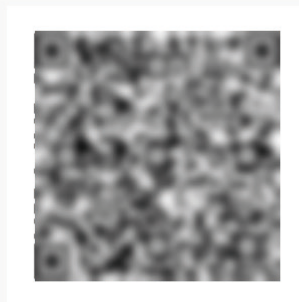
1. Go to the E-banking login page of our website.
2. Enter the contract number indicated in your password notification letter.
3. Enter the initial password indicated in your password notification letter.
4. Click "Log in".
5. You will then receive a text message to the mobile number we have on file for you. Enter the verification code sent to you by text in the appropriate field.
6. Click "Log in".
7. You will now be prompted to change the initial password. Create a new and personal password and enter it in the appropriate field.
8. Confirm your entry by clicking "OK".
9. You have successfully changed your password. Now click "Continue".
10. You will now be prompted to activate the Airlock 2FA login method. Click "Migrate now" for activation.
11. Install the Airlock 2FA app from Ergon Informatik AG on your smartphone.

Migration to Airlock 2FA

1. Download the Airlock 2FA app from Ergon Informatik AG onto your smartphone.



2. Start the app and scan the QR code shown below using the QR scanner function.
3. Airlock 2FA is now successfully registered to your E-Banking access.

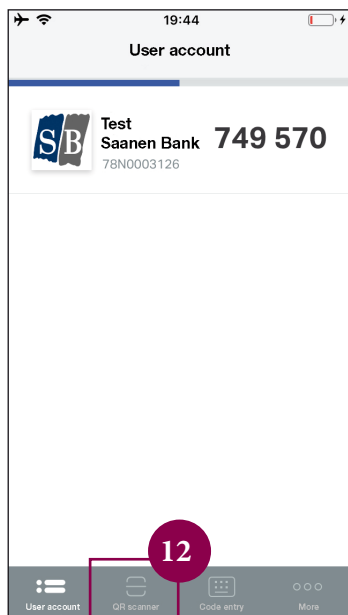


Device Name (optional)

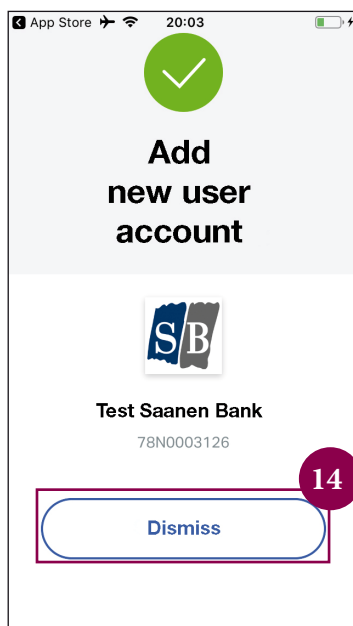
A unit name may be a maximum of 50 characters long and may not contain any special characters.

Cancel

Continue



12. Open the app and start the QR scanner function. You should find it at the bottom of the screen.
13. Use your smartphone to scan the QR code on your computer screen.
14. The message “New user account added” should now appear in the app. You can close it by clicking “Close”.



15. On your computer screen, you can now complete activation by clicking “Continue”.
16. You should now see a confirmation page. The activation of the Airlock 2FA login method has been completed successfully.

